

# Device Reboot and Upgrade

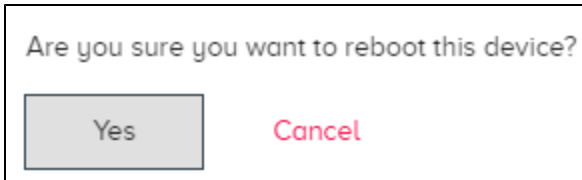
These Manage functions are addressed in more detail on this page: [Device Management](#).

- [Reboot LoopEdge Device](#)
- [Factory Restart Device](#)
- [Upload Firmware and Upgrade LoopEdge](#)

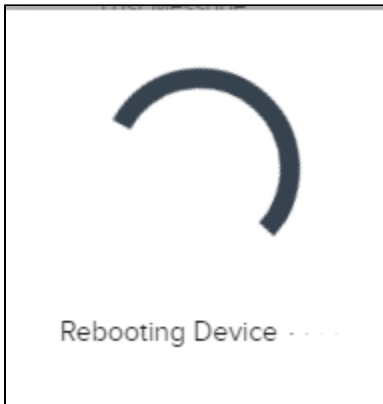
## Reboot LoopEdge Device

To reboot the device:

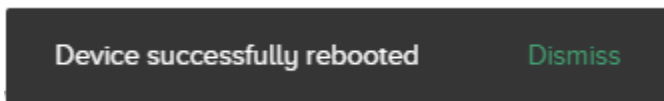
1. In the navigation panel, select: **System > Device Management**.
2. Click **Reboot** and you will be prompted with a confirmation pop-up:



3. A spinning process symbol indicates that the reboot is in progress.



4. A status message at the bottom of the browser window will indicate when the process is complete.



## Factory Restart Device

As the label implies, all LoopEdge configurations will be removed and LoopEdge will return to its original state, before any configurations were created.

To factory restart the device:

1. In the navigation panel, select: **System > Device Management**.
2. To revert to the factory settings, click **Reset**.
3. You will be prompted to confirm the reset.

## Upload Firmware and Upgrade LoopEdge

This upgrade process preserves existing configurations and data. After the LoopEdge software has been installed on a device, this upgrade process should be used throughout the lifetime of the device.

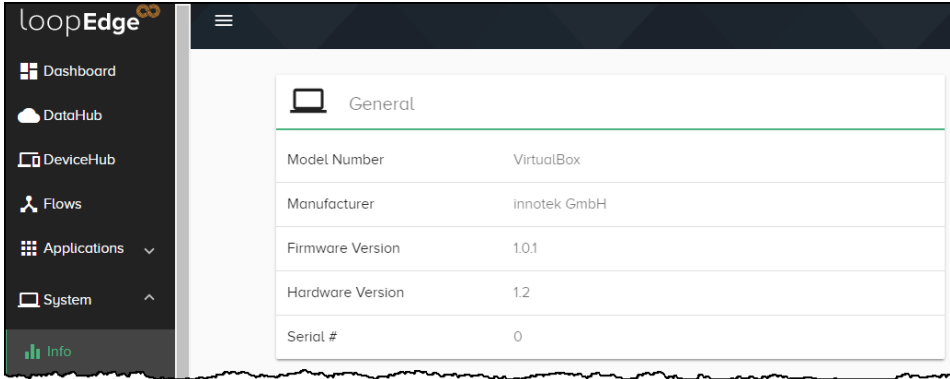


#### Prerequisite

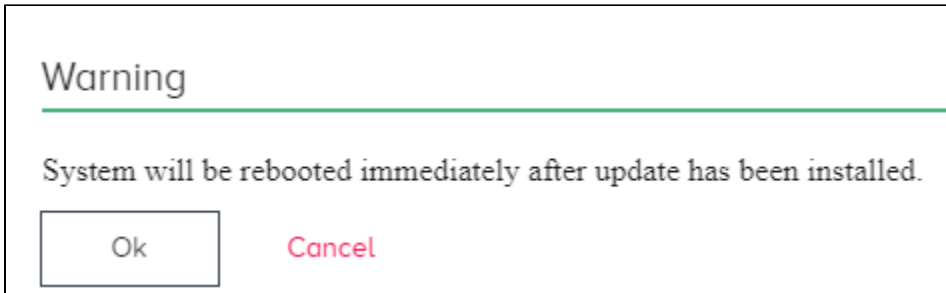
Obtain the latest firmware file from Litmus Automation.

#### To upgrade the device with the latest LoopEdge firmware:

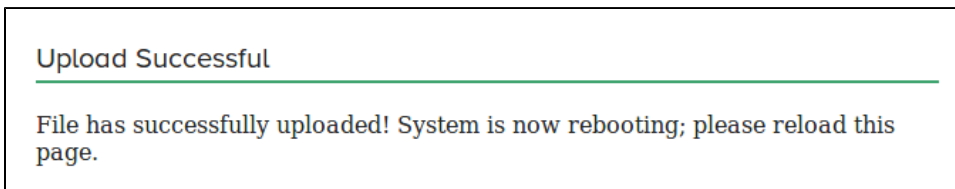
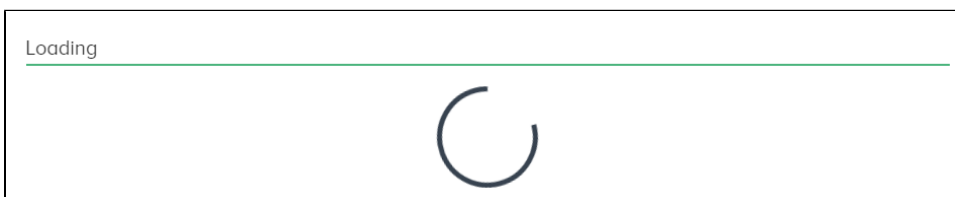
1. To check the LoopEdge firmware version that is currently running, in the navigation panel, select: **System > Info**.



2. In the navigation panel, select: **System > Device Management**.
3. Click **Upload File** and select the file to upload. The firmware upgrade filename has a **.upd** extension.
4. A pop-up warns you of the reboot and prompts you to confirm the upload.



5. The firmware will load and install and then the system will reboot.



6. Once the system has restarted, log in via a new browser session.  
**Note:** Due to the nature of browsers, reloading the page may not be sufficient. Close the current browser session and start fresh with a new browser page. Clearing your browser cache may also help.